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| **C:\Users\lhenderson\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\K98528XQ\Happy_Thanksgiving_from_The_Twinery[1].png**We at City Plumbing, Heating & Electric want to wish each and every one of you a Happy Thanksgiving! We are especially thankful for our loyal customers. It’s because of people like you that we’re in business. We look forward to serving you again in the future.

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| **CITY PLUMBING, HEATING & ELECTRIC’S** **“GIVING BACK” DONATIONS NOW TOTAL OVER $83,320.00!****Pictured are Margaret Jarrett, Linda Shefchik, Nancy and Bill Chitwood, and Diane Jones of the Guardian Angels Cat Shelter** **with Garry Williams of City Plumbing, Heating & Electric****The employees of City Plumbing, Heating & Electric voted to give their September “Giving Back to the Community” gift of $1,150 to the Guardian Angels Cat Shelter.** **The Guardian Angels Cat Shelter has recently lost its lease at their present location and the people pictured are helping plan the layout of their new location at 907 Hobson Ave., Hot Springs. Donations of both money and labor are needed to make the needed renovation of the building at this new location.** **People are often surprised to learn the present Rescue is home to 150 cats ranging in age from a few months to many years. People are also surprised to learn the Shelter is run by volunteers only and survives on public donations.** **The October recipient of City Plumbing, Heating & Electric’s “Giving Back” donation is the Hot Spring Village Altrusa Scholarship Fund. Please dial 623-3325 or 922-3325 to find the Best Solution for All Your Service Needs.** |

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| **HIGH-EFFICIENCY FURNACE** **HEATING SYSTEMS****Upgrading your home heating system to a high-efficiency furnace could bring you huge savings. Replacing your old, less-efficient home heating systems with a new, highly efficient one could cut your energy bills and reduce your pollution output by half. When comparing contractor proposals (quotes) CHECK cost to energy efficiency rating (SEER) and years of warranty. A lower price may not be the best deal if you have high energy bills or minimal warranty.****Understanding AFUE****The Annual Fuel Utilization Efficiency (AFUE) is a measure of the efficiency of a furnace heating system. The higher the AFUE, the more efficient the furnace is. The Federal Trade Commission requires that the AFUE be indicated in the newer models of furnaces so that consumers can compare the efficiency ratings between different models.****The AFUE represents the ratio of the annual heat output of the furnace to the annual fuel consumption. A furnace with an AFUE of 90% means that the furnace converts 90% of the energy from fuel into heat and loses only 10% of the energy to the chimney and the atmosphere.****Disadvantages of old, low-efficiency furnaces:****AFUE of only 56% to 70%****Creates backdrafting of gases indoors which is hazardous to your health****Heavy heat exchanger****Advantages of new, high-efficiency furnaces:****AFUE of 90% to 98.5%****Sealed combustion (brings outside air directly into the burner and the flue gases outdoors****Flue gases go to a second heat exchanger for maximum efficiency****Should you want to drastically cut your home heating energy expense by switching to a high-efficiency furnace heating systems, look to us at City Plumbing, Heating & Electric to do the job. Our company has been in the plumbing and heating business for more than 25 years and have kept ourselves abreast of the latest in home heating technology.****We encourage you to check out HVACOPCOST.com to see options on how replacing your old equipment would benefit you!****Call us today for an absolutely free, no-obligation consultation.** |

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| **DID YOU KNOW?****Natural gas appliances, like ranges, space heaters, water heaters and clothes dryers, use appliance connectors to connect to the natural gas system in your home or business. Gas connectors need to be inspected regularly, and replaced as needed. Certain kinds of flexible connectors manufactured between 1970 and 1980 may fail over time and need to be replaced. If you’re unsure about what kind you have, let one of our qualified technicians check it out. If you move the appliance you could accidently break the connector.**  |

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| **PREPARING FOR COLD WEATHER!C:\Users\lhenderson\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\K98528XQ\cold-cartoon-man[1].jpg****Mother Nature can leave your pipes very vulnerable with quick drops in temperature. Help avoid an emergency this fall by preparing your home for the cold. These tips will help you save money by improving your home’s efficiency and reducing those untimely repairs.** **• Seal up any leaks around doors and windows or that may allow cold air inside near where pipes are located.** **• Disconnect garden hoses****• Open cabinet doors to allow heat to get to un-insulated pipes under sinks and appliances near exterior walls and keep your thermostat set at the same temperature during both day and night.****• Check temperature setting on your water heater; set to 120 degrees****• Service your heating system****• Change heating system filters****• Clean sump pump and pits****• If you are traveling, set the thermostat in your house no lower than 55°F if possible. Have someone check your house daily to make sure it’s warm enough to prevent freezing (and don’t forget to send them a post card!).****• Clean gutters and downspouts****• Know where your water valves are in your home****• What if your pipes do freeze: Do not try to thaw a pipe with a torch or other open flame as it is a fire hazard. You may be able to thaw a frozen pipe with the warm air from a hair dryer. Start by warming the pipe as close to the faucet as possible, working toward the coldest section of pipe.****• If your water pipes have already burst, turn off the water at the main shutoff valve in the house; leave the water faucets turned on. Make sure everyone in your family knows where the water shutoff valve is and how to open and close it.****• If you turn on your faucets and nothing comes out, leave the faucets turned on and call City Plumbing, Heating & Electric.****If you do need service,** **CALL CITY PLUMBING, HEATING & ELECTRIC!!** |

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| **THANKSGIVING FUN FACTS!****The First Thanksgiving lasted for three days. It was not a feast, but rather a time when Native Americans helped Pilgrims by bringing them food and helping them build off the land.****A spooked turkey can run at speeds up to 20 miles per hour. They can also burst into flight approaching speeds between 50-55 mph in a matter of seconds.****Here's one of those funny Thanksgiving facts: Turkeys have heart attacks. When the Air Force was conducting test runs and breaking the sound barrier, fields of turkeys would drop dead.****Turducken, a turkey stuffed with a duck stuffed with a chicken, is becoming more popular at Thanksgiving (originated in Louisiana). A turducken is a de-boned turkey stuffed with a de-boned duck, which itself is stuffed with a small de-boned chicken. The cavity of the chicken and the rest of the gaps are filled with, at the very least, a highly seasoned breadcrumb mixture (although some versions have a different stuffing for each bird).** **Fossil evidence shows that turkeys roamed the Americas 10 million years ago.****91% of Americans eat turkey on Thanksgiving Day.****Benjamin Franklin wanted the national bird to be a turkey.****More than 40 million green bean casseroles are served on Thanksgiving.****Turkey is the traditional dish for the Thanksgiving feast. In the US, about 280 million turkeys are sold for the Thanksgiving celebrations. There is no official reason or declaration for the use of turkey. It just happened to be the most plentiful meat available at the time of the first Thanksgiving in 1621, starting the tradition.****Twenty percent of cranberries eaten are eaten on Thanksgiving.** |

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| MC900133637[1]**REMEMBER TO WEAR ORANGE!****Hunting Seasons are here. Remember to wear your orange while in the woods, and be careful! Don’t forget your pets, too!** |

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**If you feel you received this message in error or wish to be removed from this list,** **Click Here**