|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  | | --- | |  | | **City Plumbing, Heating & Electric, Inc. ~ The Best Solution For All Your Service Needs**  **July 2015 Newsletter** | |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | | |  | | --- | | **Pictured are Ron Carroll of City Plumbing, Heating & Electric with**  **Norine Westerbeck with the Blind Camp and Jan Peterson, Bob Peterson and Carl Foreman with the HSV Breakfast Lions Club**    **Pictured are Elwen Guthrie of City Plumbing, Heating & Electric**  **and Tom Brannon of KTHV11**  **The employees of City Plumbing, Heating & Electric elected to divide their May donation between the Hot Springs Village Breakfast Lions Club Blind Camp and the Garland County Cereal Drive. Each year the Cereal Drive is held to provide breakfast for hungry Garland County children. The cereal is gathered by the Arkansas Food Bank with the help of Channel 11 THV’s weatherman Tom Brannon.**  **The Breakfast Lions Club in Hot Springs Village each year helps with a Camp for the Blind at Camp Yorktown Bay on Lake Ouachita. The Company has now donated over $78,720 in their “Giving Back to The Community” project. The Employees have picked Habitat for Humanity as their June recipient. Give City Plumbing, Heating & Electric a call at 623-3325 or 922-3325 to help us help each other.** |  |  | | --- | | **C:\Users\lhenderson\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\YCVFY5AK\I3393_Cartoon-money-sign-2[1][1].jpgAvoid returning to a flooded home and more than $10,000 worth of damage!**  **Toilet-Water Supply–Line failures are one of the most common plumbing emergencies that occur – they’re also the most expensive and destructive!**  **Many homeowners worry about the dangers of a fire breaking out in their home. We’re taught to have smoke detectors spread throughout the home and a fire extinguisher located nearby the kitchen. That’s absolutely a smart thing to do – fires can cause bodily harm and lead to extensive, costly damage to your home. However, water damage can be just as devastating.**  **Certainly water damage won’t hurt you physically, but it can absolutely ruin your home – and it can cause tremendous financial loss. In fact, the damage created by a toilet “failure” averages around $5,500. The most expensive type of toilet failure are broken supply lines – the damage created by them averages $10,000 per incident!**  **I know what you’re saying: What’s a toilet supply line? It’s that little tube looking device that attaches to the underside of your toilets. That hose can snap off on its own or crack and spray water everywhere. The damage is its worst when no one is home!**  **In fact, I’m writing this story to you because we recently had a customer return home to find the plastic nut on her upstairs toilet broke while she was at work. Water was pouring through the ceiling. The damage was far worse than $10,000 as the water not only damaged drywall and flooring; it also ruined electronics and several valuable paintings. Even worse, this homeowner will be forced from her home for up to eight weeks while the repairs are made.**  **Many homeowners think they can replace the supply-line hose themselves. What often happens is they overtighten the plastic nut. By overtightening, the nut will snap, and a failure will occur – and with failure come severs water damage. It’s best to leave the work to professional plumbers, so as not to run the risk of deeply damaging your home. For an added margin of safety have a hose installed that incorporates a high-flow-rate stop valve. These valves are intended to close if the hose or nut fails and the flow through the hose is very rapid.**  **If you’re concerned about your toilet’s water-supply lines or you’d like to investigate having yours replaced, give City Plumbing, Heating & Electric a call. As part of our comprehensive safety inspection, one of our highly trained technicians will evaluate all of your toilets’ supply lines. Also, since the start of plastic nut failures our company will only use supply lines with METAL nuts to further avoid potential problems.**  **Please note: Simply because you had an inspection a year or two ago does not mean your toilet supply lines are in good shape today. Any time water flows through any type of device, that device – including your toilet’s water-supply lines – can age, deteriorate, and eventually breakdown. That’s why it’s best to have a safety inspection performed, at least, annually.** | | |  | | --- | | **DEWAYNE’S WORLD**  **DANGERS AND HAZARDS OF SEPTIC TANKS**  **It is always a good idea to have your septic tank properly marked not only for the safety of your family and others but it also provides easy access to whomever you have pump your tank. Tanks should be pumped every 7 to 10 years. Serious hazards of septic tanks include cave-in or collapses, methane gas explosion hazards and asphyxation hazards.**  **#1. Don’t work alone on a septic tank. Failing into a septic tank of even leaning over a tank can be fatal. Workers can become suddenly overcome by methane gases.**  **#2. Do not ever enter a septic tank unless you are specially trained and wearing the proper equipment for that purpose including self-contained breathing apparatus.**  **#3. Never go into a septic tank to retrieve someone. You could be overcome by methane gases. Get a fan to blow in fresh air and call for emergency services.**  **#4. Do not ignite flames near a septic tank. Methane gas is very explosive.**  **#5. Do not drive over septic tanks or septic piping or drain field lines. It could be very costly if collapse occurs.**  **If you no longer use your septic, follow these steps to properly fill in abandoned tank for the safety of others:**  **#1. Pump out tank**  **#2. Break open the tank bottom**  **#3. Fill in tank with stone, rubble and soil that there is no future collapse hazard.**  **#4. Document its location for future work of building plans you may have on your property.** |  |  | | --- | | **C:\Users\lhenderson\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\88GSTMRX\Red_clock[1].png**  **YOUR TIME IS VALUABLE!**  **You have a full schedule. The last thing you want is to wait for the contractor working on your home to have to make two or three separate trips to a supply house to find the right parts for the repair needed on your home. Hours can be wasted! At City Plumbing, Heating & Electric, Inc. we know this is a common frustration homeowners have with contractors. We’ve studied the most common plumbing problems that occur in our market, and we’ve outfitted our vehicles with the necessary parts to fix each of these problems. In total, each of our vehicles has thousands of parts right there at your home – dramatically reducing the likelihood one of our technicians has to waste your time by making a run to the supply house!** |  |  | | --- | | **6 BENEFITS TO A FAMILY CAMPING TRIP THIS SUMMER!!**  **Disconnect from the World Wide Web & Reconnect with Your Loved Ones!**  **Getting out into the great outdoors is an even better idea than you think. Sure, it saves some money if you pitch a tent or stay in a camper – which is most certainly a plus – but it also creates some incredible summer memories for your family.**  **Need more convincing? There are some awesome benefits to camping as a family – it can also be great for your health.**  **#1. Bonding. When you do something like camping, it really takes the whole family to make the camp work. Everyone has a role, everyone can pitch in, and therefore everyone is interacting so much more than if you were in a hotel with adjoining rooms.**  **#2. No TV! You’ve probably tried unplugging the TV at home, but short of throwing it out the window, kids are going to watch more than we want them to. Out in the wilderness, there is no television. You’ll watch nature and go exploring together – and have that one-on-one attention you need as a family.**  **#3. Fresh air. Breathing fresh air is nature’s recharger. It’s healthy for our bodies – what mom isn’t looking for healthy things to put in our kids’ bodies?**  **#4. Truly connecting with nature. Too often we take nature for granted and this wears off on our kids. Spending a few days in nature with the family will teach your kids things they may have never known before. They may know how to work in iPad, but tent-side they will learn how to build a fire, catch a fish, see animal habitats, and the natural architecture nature has to offer.**  **#5. Builds focus. Constant TV, Facebook, and texting isn’t great for our kids’ eyesight. It’s not good for us either. Being free of all that – being in the present and interacting – will build focus.**  **#6. No stress. Vacations can be stressful. Sometimes when you get home from vacation, you need another vacation from your vacation. But once you settle into camping with your family, the stress of every day will disappear. You’ll all return home feeling stress-free, recharged, and energized – even better than a cup of coffee.** | | |

**If you feel you received this message in error or wish to be removed from this list,** [**Click Here**](mailto:cityplumbing@sbcglobal.net?subject=Remove%20Address)