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| City Plumbing, Heating & Electric, Inc.The Best Solution For All Your Service Needs**March 2015 Newsletter** |
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| **FIFTEEN YEARS OF SERVICE!****Rick Bonte and his wife, Dixie, moved to Arkansas in 1999 from Iowa where they owned a plumbing and heating & air business since 1980. Rick began working at City Plumbing, Heating & Electric January 31, 2000 and became an owner January 1, 2005. He currently holds a Master Plumber's license and is an HVACR Class A Licensed Contractor.** **Congrats on 15 years, Rick!** |

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| **What is the number one reason people call their plumber?****Nasty, clogged drains! Now you can kiss those nasty, expensive drain clogs - that never come at a convenient time - goodbye with the power of BioSmart.****What is BioSmart? It is the most advanced microbial drain, septic, and grease trap treatment available. It is comprised of naturally occurring strains of live, vegetative bacterial cultures with an exceptional appetite for organic matter.****-It is FAST ACTING and begins working immediately when introduced in a drain line or collection system. These friendly bacterial cultures do not require a wake up period as with other microbial products.** **-It is easy to use and a simple pour and go. No pre-mixing, the new BioSmart container has a built in measurer. It can be used to add the correct amount of treatment to the drain line or collection system.** **-Two ounces of Biosmart per drain each a month gives adequate monthly protection.** **-BioSmart eliminates Emergency call backs. It continues to work long after the service call. The Hungry Bacteria continue to feed on the organic residue left in the drain line, grease trap, and septic tank long after the technician leaves.** **-We now also stock Septic Smart. It is designed to use the entire bottle once every six months and immediately after tank pumping.** **Both BioSmart and Septic Smart have received the EPA LETTER OF RECOGNITION. They have met the EPA’s DfE challenge for biological drain line and septic system products by demonstrating a more positive human health and environmental profile.****BioSmart will not take care of a tree root problem – if you have tree roots you will have to call a plumber to unclog the line and dig up and fix bad spot in the sewer line.**  |

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| **HOW IRISH ARE YOU??****FUN ST. PATRICK’S TRIVIA GAME****What is the national symbol of Ireland and is a registered trademark of the country?****Shamrock****88% of Irish citizens are of what religion?** **Roman Catholic. They have one of the highest rates of church attendance in the western world.****What is the ancestral language of Irish people?****Irish Gaelic** **Many Irish surnames start with \_\_\_\_\_\_\_\_\_.****Mac or O, which means respectively “son of …” And “grandson of…”****What animal does not exist in Ireland?****Snake****What story character was created by Bram Stoker, from Dublin and based on the Irish legend of Abhartach?****Count Dracula****What is the staple food of Ireland since the early 17th century?****Potato****What is the capital of Ireland and is home to more than one quarter of the total population?****Dublin****What monetary unit is used in Ireland?****Euro****At the Olympics, what is Ireland’s most successful sport?****Boxing****What three colors are found on Ireland’s flag?****Green, white, and orange****One of the most popular radio shows in rural Ireland is still the daily broadcast of local \_\_\_\_\_\_\_\_\_\_.****Obituaries****Ireland’s most famous musical export is \_\_\_\_\_\_\_.****U2** |

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| **Pictured are Garry Williams and Rick Bonte of****City Plumbing, Heating & Electric, Inc and****Laura Gregg with the Potters Clay HSV Women’s Auxiliary****Our company’s donation to local charities is now over $74,970.00!****Since starting our “Giving Back to the Community” campaign November 2009, City Plumbing, Heating & Electric has donated to 63 charitable organizations in our area. We are pleased to donate our most recent $1,150.00 “Giving Back to the Community” funds to the Potters Clay HSV Women’s Auxiliary.** **The Potters Clay HSV Women's Auxiliary helps meet the financial needs of Potters Clay Women's Shelter in Hot Springs. The women's auxiliary holds 3-4 fundraisers every year to help raise these monies. Potter's Clay Women's Shelter/Ministries supplies food, shelter and clothing to women and children in crisis. On average, 50 women with children may be housed in the shelter. The shelter is dependent upon organizations, businesses, churches and individuals. No money is taken from state, federal or local government.****We are looking forward to having the opportunity to donate to KUHS Radio in February. Please help us continue to help these great local non-profit organizations.** **FOR THE BEST SOLUTION TO ALL YOUR SERVICE NEEDS please call City Plumbing, Heating & Electric at 501-623-3325 or 501-922-3325.** |

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| C:\Users\lhenderson\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\YUVLBR56\MC900297819[1].wmf**A home without smoke detectors is as safe as a car without seatbelts!****Fire kills an estimated 4,000 people every year and seriously injures another 30,000! An International House Fire conference in Amsterdam in 1998 concluded that proper maintenance and use of smoke detectors/alarms can reduce the number of deaths and serious injury by 90%!****We recommend at least one smoke detector on every floor. Ideally, every home should have a smoke detector within 10 feet of every sleeping area. Properly installed and maintained smoke detectors can double your chance of surviving a fire.**  |

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| **TOUCH ACTIVATED FAUCETS****Not only do touch activated faucets look beautiful, they turn on and off with a touch of any part of your body. If your hands are sticky, no problem. Just touch it with your wrist, your elbow, even your nose! No more hot and cold faucets to clean. Just one sleek faucet and sprayer in one that responds to your touch.** **Stop by our office and check it out!** **Once you see one in action, you’ll have faucet envy.** |

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| **DID YOU KNOW?****C:\Users\lhenderson\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\FYPYGMFO\MC900320088[1].wmf****Our advanced Sewer Line Camera Equipment enables us to detect problems in your lines without having to dig up the whole yard.****How It Works:****We drop a camera line into your sewer or pipes. The camera videotapes the inside of your lines, which enables us to pinpoint exactly where your problem is.****Video Consultation:****After we detect what your problem is, we show you a video of the inside of your lines. This enables you to see exactly what the problem is.****Can It Save You Money?****By knowing the exact nature and location of your problem, we can simply replace that part of your line (if that is the only problem). We are able to pinpoint the specific place you need to repair without having to dig up your entire grounds. If the problem is with your whole line, you can see that in our video consultation.** |

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| **DID YOU KNOW?****Your washing machine was delivered with rubber water supply hoses. The “fine print” recommends turning the water supply to the machine off after using it. So, if you don’t, you’re among the 97.3% of all households who don’t as well!****Rubber water hoses will weaken over time with constant water pressure, and who among us would remember to periodically replace their washing machine hoses?****Throw in a load of wash and dash off to a soccer game with the kids or the market for more tomatoes and you could come home to soaking wet wood flooring, warping baseboards, soggy carpeting, bulging cabinets and ruined boxes of important files.****Water damage from faulty washing machine hoses is one of the most common claims made to insurance companies. And some things can’t be replaced! Give us a call to replace these faulty hoses with braided stainless steel burst-proof hoses to avoid a nasty insurance claim!** |

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If you feel you received this message in error or wish to be removed from this list, Click Here