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| |  | | --- | |  | | City Plumbing, Heating & Electric, Inc.  The Best Solution For All Your Service Needs    February 2015 Newsletter | |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | | |  | | --- | | **City Plumbing, Heating & Electric Employees**  **Donate and Volunteer**  **The employees of City Plumbing, Heating & Electric voted the Trash Bash Council to receive the December 2014 “Giving Back to the Community” donation. This December gift will bring the Company’s total “Giving Back “amount to more than $73,820.00! In addition to our donation, two of City Plumbing, Heating & Electric’s employees, John Bright and Leslie Henderson, volunteered their time at the most recent Trash Bash event.**  **Trash Bash is a great opportunity for residents of Garland and Hot Springs Counties to come together and clean up the beautiful Lake Hamilton, Lake Catherine and Ouachita River. According to Keep Arkansas Beautiful, Trash Bash is the largest organized shoreline clean-up event in the state. The cleanup event is essential to the water quality of the lakes and river.**  **We are looking forward to the opportunity to donate our January “Giving Back to the Community” funds to the Hot Springs Village Potter’s Clay Auxiliary.**  **For the Best Solution for All Your Service Needs, give City Plumbing, Heating & Electric a call. Help us, help each other, and help yourselves.** |  |  | | --- | | **PROTECT THE ONES YOUR LOVE**  **Each year there are approximately 3,800 burn injuries and 34 deaths caused by excessively hot tap water. There are many variables that can affect the water temperature at the tap such as incoming water supply temperature, plumbing design and amount of taps requiring water such as showers, sinks, dishwashers, clothes washers and other appliances.**  **Most tap water scalds occur in the bathtub. Check the water temperature before placing a child in the bathtub and never leave a child alone or with other young children in the bathtub. To help prevent this type of scald injury, it is recommended that the water heater be set no higher than 125 degrees Fahrenheit, or following the manufacturer’s recommendation.**  **Protect the ones you love. Make sure your water heater is set to a safe temperature!** |  |  | | --- | | **HELPFUL & ENERGY SAVING TIPS**  **Did you know that a leaking faucet with even a slow drip can waste 15 to 20 gallons of water per day? If you have a leaky pipe or faucet, you should get it repaired as soon as possible, since it is literally “money down the drain.”**  **Are you paying high utility bills? Some simple low and no-cost fixes can help lower your costs and create a more comfortable home.**  **• Switch to CFLs or LED lighting in lamps or fixtures.**  **• Lower the temperature ten degrees for at least eight hours a day (when you’re gone or asleep). You can save up to 10% on your energy bills – without sacrificing comfort.**  **• Add weather stripping and caulk around windows and doors. Put plastic coverings over windows to block drafts and keep the heat in.**  **• Block drafts under exterior doors with a draft dodger or even a rolled towel.**  **• Is it time to replace appliances? Ask for energy-efficient models – you can get a rebate from Entergy for many of these purchases.**  **• Install low flow shower heads and water faucets. This will save on your water bill and the gas used to heat the water.**  **• Change the furnace filter once a month.** | | |  | | --- | | **C:\Users\lhenderson\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\B1CRAHYF\toilet[1].pngTOILET REPAIRS**  **Malfunctioning toilets can be a source of great inconvenience in your home or office. Toilets are essential for daily life and can be a massive disruption when they stop working correctly. Leaking toilets are the most common cause of high water bills. You know a toilet is leaking when: you have to jiggle the handle to make it stop running, you hear sounds coming from the toilet when it’s not being used, or your toilet turns the water on for about 10 or 15 seconds with no one in the bathroom…this is sometimes called the “Phantom Flush.” These symptoms are obvious, but a leaking toilet doesn’t always make a sound or show visibly.**  **A “dye test” will detect a silent leak. Making sure the water in the tank and bowl is perfectly clear, dye tablets are dropped into the tank and allowed to dissolve, coloring the tank water. If any of the colored tank water shows in the bowl after 30 minutes, the toilet is leaking and repairs or replacements are made at either the flush or refill valve site.**  **If any part of your toilet becomes ineffective then call City Plumbing, Heating & Electric for professional assistance. We will always provide a reliable and courteous plumbing service. This can be the replacement of an entire new toilet, repairing a leak or anything else your toilet requires.** |  |  | | --- | | **DEWAYNE’S WORLD**  **Chemical drain cleaners are not always such a good solution for unclogging those stubborn drains.**  **Cleaning clogged drains isn’t as easy as dumping a chemical drain cleaner down your drain and waiting for the clog to disappear. Did you know that there are separate drain lines all over your house that feed much larger main lines carrying waste water from your home into the city sewer system? These separate drain lines include your lavatories, bath tubs, showers, kitchen and washing machine drains. This means there are multiple opportunities for clogs to occur before reaching the main line. But wherever the problem is you should never use a chemical drain cleaner to try and unclog a drain that is totally stopped up. Chemical drain cleaners release dangerous gases and mixing different types of drain cleaners can be especially serious. This could create a chemical reaction like a cloud of toxic gas or an eruption of chemicals from the drain. Mixing drain cleaners could also make it impossible to later unblock the drain manually due to the risk of exposure to unknown chemical mixtures. This could cause serious damage to your pipes and your home. In any case it is wise to call on a professional plumber to come and unclog your drain to prevent any further damage or back-ups. After the clog has been opened and water is moving freely again, you will be given the proper information on how to prevent this from happening again in the future. For more information give our office a call.**  **However, Septic Smart or BioSmart may be just the thing for your drains and they are both environmentally friendly.**  **Septic Smart and BioSmart are only available through authorized plumbing dealers.**  **Stay tuned for next month’s newsletter for more information on this great product or ask one of our knowledgeable technicians!** |  |  | | --- | | **CUSTOMER TESTIMONIALS!**  C:\Users\lhenderson\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\AYILHUL0\bigstockphoto_Twitter_Bird_Announce_5263769[1].jpg  **“Please accept my thanks for excellent - on time - courteous & efficient service. Your various personnel are exceptionally kind and quick. I'd certainly call again. In my 40 years in the Village I have never been so impressed with service such as yours - from your telephone lady [Susan] to Charles who explained all repairs and fixed all my problems very quickly and efficiently. I'd never use any other company for plumbing or electric work. I have lived all over the U.S. and never been so pleased! Thanks so much!"**  **Ms. M. Stiles.**  **"Great company and personnel. No one likes to call for service, but when I do, glad City Plumbing, Heating & Electric is in Hot Springs. Thank you and Charlie for the superior service!!"**  **Mr. J. Drake**  **"Our blower went out to our heating unit and City Plumbing, Heating & Electric responded immediately and solved the problem in a courteous and professional manner. Will definitely use again. Thank you, James, John and Jason!!!"**  **Mrs. P. King** | | |

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