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| |  | | --- | |  | | City Plumbing, Heating & Electric, Inc.  The Best Solution For All Your Service Needs  January 2015 Newsletter | |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | | |  | | --- | | **The October recipient of our Giving Back funds of $1,150.00 was the Power Band Organization (PBO), which provides financial, moral, organizational and personnel support to the Lake Hamilton School District Band Program. During the 2014 marching season, the PBO assisted the LH Band as they competed locally, regionally and nationally.**  **The Power Band received top scores in all captions - Music, Visual, General Effect, Color Guard, Drum Major and Percussion - and placed first for the 4th straight year at The Championship at the Rock in Little Rock with their 2014 competition show "Tribal." The band also competed at the Bands of America Super Regional in St. Louis, MO, and the Bands of America Grand National Championship In Indianapolis, IN, finishing 7th & 9th, respectively, and 40th nationally in Indianapolis.**  **The LH Junior High Power Band received top scores in all captions and the highest score of all bands competing at the Dale Bumpers Marching Invitational in Charleston, AR with their 2014 competition show "Despicable Me."**  **Pictured below, left to right are: Brian Charles, PBO President, Jon Shultz, PBO Director, Linda Nooner, PBO Vice-President, Lisa Hudson, PBO Board Member, along with Justin Clark, Elwen Guthrie and Charlie Bobus of City Plumbing, Heating & Electric. Justin & Charlie are LH graduates; Elwen is the mother of LH second grade teacher and graduate, Sarah Knabe.** |  |  | | --- | | **GENERAL DISHWASHER MAINTENANCE TIPS**  **A dishwasher is generally a low maintenance appliance. Below are some basic tips for keeping your dishwasher running in tip-top shape. (Note: Before doing any work on your dishwasher, turn off the power at the circuit-breaker box.)**  **•Don’t Get Zapped. Dishwashers have built-in water heaters and motors which can consume a lot of electricity; couple that with all the water a dishwasher uses and you can see how improper wiring and connections can put you at risk for electrocution, fire or power outages. All dishwashers should always be plugged into a grounded outlet or wired direct. And your main socket must be rated adequately to handle the large load required by most dishwashers.**  **•Make Sure Your Dishwasher is Level. If your dishwasher isn’t level, it could leak. To check, open the door and place an air-bubble level along the edge inside. If the dishwasher isn’t level, raise or lower either side by adjusting its “feet” or add a wedge to balance correctly.**  **•Check Gaskets for Cracks and Deterioration. These are the rubber or plastic seals along the dishwasher door that provides a water-tight seal when you close. If you start noticing water around your dishwasher, it could be due to faulty gaskets. If the gasket is damaged, remove it by unscrewing it or prying it out with a screwdriver. You can get a replacement gasket at a hardware store or order one from the manufacturer. Before installing the new gasket, soak it in hot water to make it more flexible.**  **•Check Sprayer Arm for Clogs. Over time Food particles, mineral deposits and other debris can clog the holes in the sprayer arm. It is essential to clean these small holes from time to time to enable the dishwasher to work more efficiently. Remove the sprayer arm periodically and soak in warm vinegar for a few hours to loosen any obstruction. Then clean out each spray hole with an awl or a pipe cleaner.**  **•Check and Clean Screens and Filters. Your dishwasher should have a screen or filter located near the bottom of the dishwasher above the food drain to catch any large food or debris; they need to be cleaned regularly to avoid clogs (at least every other week). Your dishwasher owner’s manual should provide instructions for removing and cleaning the filter. If the filter has holes, it needs to be replaced in order to prevent harm to other parts of the dishwasher. Also, inspect and clear out any food or debris that might be trapped in the food drain.** |  |  | | --- | | **10 YEARS!!!**  **We recognize and congratulate Charlie Bobus on his 10 year anniversary with City Plumbing, Heating & Electric. Your contribution and commitment to our organization is commendable and you are an important part of our continued success. You have been an inspiration to all the team members and we appreciate your service for so many years.**  **Thank you for all that you do. We enjoy working with you!**  **Charlie has lived in Hot Springs since he was one year old. He graduated from Lake Hamilton High School in 1984. He and his wife Deanna were married in 1990 and they have three daughters, Lindsay, Lacie & Larissa, and one granddaughter, Adaleigh.** | | |  | | --- | | **The November recipient of City Plumbing, Heating & Electric's Giving Back to the Community is the Fallen Hero Memorial Project -- to erect a bronze statue in the likeness of Hot Springs native and Navy Seal Team 6 Member Adam Brown, memorializing all those who have given their lives in service to the USA. This bronze statue will be placed in the current Garland County Veterans Memorial located near the Historic Downtown Farmers Market. City Plumbing, Heating & Electric announced this contribution during the Fallen Hero Memorial Fundraising Event of which Tony Orlando was the Honorary Chairman.**  **The employees of City Plumbing, Heating & Electric have voted and given over $ 71,500.00 since October of 2009. December's recipient will be the Trash Bash Council.**  **Pictured is Ronnie Carroll of City Plumbing, Heating & Electric at the Fallen Hero Memorial, part of the Veterans Memorial located near the Downtown Historic Farmers Market.** |  |  | | --- | | **WATERCOP AUTOMATIC SHUT OFF SYSTEM**  **GIVES PEACE OF MIND**    **City Plumbing, Heating & Electric is your local dealer and installer of WaterCop systems. There are many options available to you with this system.**  **\*WaterCop makes a valve that can be used just to shut off one appliance like a water heater that has sprung a leak.**  **\* WaterCop has a simple switch that can be located in a convenient spot in your home that you can easily shut off your water supply to make repairs or protect during vacations.**  **\*WaterCop makes a whole house system that will shut off the water to your house if a leak is detected by any of many sensors placed strategically throughout your house.**  **This whole house system can control a shutoff valve controlling the water supply inside your house or one is made that can be placed outside on the incoming waterline. The sensors placed throughout your home can be wired or wireless. There are single and double sensors. The controller can now be integrated with most home alarm and control systems so if you forget before you leave on vacation you can still turn the water off at home with your smart phone. Give us a call and schedule an appointment to see what WaterCop option will give you peace of mind.** |  |  | | --- | | **SUSAN SAYS IT ALL!!**  **I want to take an opportunity to thank all of you, our customers for choosing City Plumbing, Heating & Electric as your service company. We strive to not only service your needs, but also build relationships with our customers. That is why we have the kind of repeat business that we do and we can’t say or do enough to thank you. We want to provide you with an experience that shows you we care about what is going on and that we want to fix it as soon as possible. Customers like you make it possible for us to continue to help the non-profit organizations that we give to each month and make it possible for us to continue to provide the services that we give. Once again, thank you for your loyalty and we look forward to continuing to provide you with the best service available.** | | |

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