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| City Plumbing, Heating & Electric, Inc. – The Best Solution For All Your Service NeedsDecember 2014 Newsletter |
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| **We never forget that without you, our clients, our business would not exist. We deeply thank you for your continued loyalty and support. It's clients like you who make our business not only gratifying but enjoyable!** **We look forward to continuing to serve you in the coming year.****May your holidays be filled with joy, and your New Year abundant with health, happiness and prosperity.** **Merry Christmas** |

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| **C:\Users\lhenderson\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\IJLVNRMR\MC900185672[1].wmfHeating Maintenance****Heating system maintenance is extremely important if you want to maximize the efficiency of your heating system. Proper service and routine maintenance will keep your system running efficiency and can extend the life of your heating system. We will test, inspect, clean and adjust your system using the most advanced instruments to ensure its safe and efficient operation.****Maintenance on your plumbing, heating and cooling systems is critical to maximizing its lifespan and preventing serious problems before it’s too late. Prevention is much easier and less costly than emergency repairs. Regular maintenance on your home’s vital systems will help prevent a system from failing when you depend on it the most. Preventative maintenance will make sure your equipment performs at manufacture rated specifications, which will save you time and money.****Whether you are just looking for a HVAC check-up or experiencing system troubles, you can expect the same courteous and prompt servicing of your system. Most heating and cooling repairs can be prevented with regular maintenance, so schedule your appointment today.** |

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| **C:\Users\lhenderson\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\PNJ14PH5\MC900149862[1].wmfHow do I Save on Heating and Cooling Energy Cost?****Install a Programmable Thermostat!!****During the heating season, set the temperature at 68 degrees when you are at home and 55 degrees when not at home.****Turn off heat/air in unoccupied areas (close the register/vent cover dampers).****Enroll in your energy company’s budget plan (a monthly averaging plan that sets a constant monthly rate).****Install thermostats on interior walls away from heating or cooling vents and other sources of heat or drafts.****Have the heating/cooling system inspected, cleaned and tuned before each heating and cooling season. Get more information on our maintenance plans****Seal any drafts in the windows with approved shrink plastic kits.****Install an energy star rated furnace and central air. Most older furnaces and central airs are inefficient and do not meet current energy efficiency standards (Minimum 80% AFUE for furnaces and 13 Seer for central airs). Right now CenterPoint Energy is offering a $600 Rebate for 95% or higher AFUE.****Clean the ductwork as recommended by your heating and cooling technician and change your filter regularly. Check your filter monthly no matter what. These can reduce the efficiency of your equipment because you do not have proper air circulation due to restriction in the ductwork and filter.** |

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| **C:\Users\lhenderson\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\PNJ14PH5\MC900018408[1].wmfMost gas safety rules are common sense - but it's easy to get careless, especially if you're distracted or in a hurry. Take a few minutes to look around your home for ways to eliminate potential safety hazards.****The right way:****DO install a carbon monoxide detector near the living and sleeping areas of your home.****DO leave at least 18 inches of clearance around your gas furnace and water heater, and at least six inches around gas stoves and clothes dryers. Always follow manufacturer clearance installation instructions.****DO keep paints, papers, aerosol sprays and other flammables away from gas appliances.****DO make sure the vent hood, pipes and flues on your gas appliances aren't blocked, cracked or corroded.****DO keep children and pets away from utility equipment, including meters and transformers.****DO keep your meter free of ice and snow during the winter.****The wrong way:****DON'T store or stack boxes, laundry or other materials around the base of a gas appliance.****DON'T let kids play on or around gas equipment, including meters and pipes.****DON'T wear long sleeves around a gas stove, and keep towels and potholders away from the open flame.****DON'T try to use a gas oven or range to heat a room. DON'T disguise transformers or meters with paint or bushes - a utility worker might need to work safely around it or find it quickly in an emergency.****DON'T tamper with an electric or gas meter (it's dangerous and illegal)** |

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| **Rascally Ronnie’s Words of Wisdom****The winter is upon us and it is important to check around your home for open doors to crawlspaces. Make sure and close them! Also, close all vents that are around your house. If you own a mobile home make sure you have under pinning in place. Be sure and check your hosebib. Take off your hose and drain them. Cover up any pipes that are exposed to the cold.** **Have your heat checked to make sure your heat is working properly. When it gets cold in Arkansas you do not turn off the heat in the Fall or Winter. What happens when you do not do this your pipes freeze and bust and then your house floods and you have an insurance claim. It is important to me to remind you so this does not happen to you!** |

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| **What is the number one reason people call their plumber? Nasty, clogged drains! Now you can kiss those nasty, expensive drain clogs - that never come at a convenient time - goodbye with the power of BioSmart.****What is BioSmart? It is the most advanced microbial drain, septic, and grease trap treatment available. It is comprised of naturally occurring strains of live, vegetative bacterial cultures with an exceptional appetite for organic matter.****-It is FAST ACTING and begins working immediately when introduced in a drain line or collection system. These friendly bacterial cultures do not require a wake up period as with other microbial products.** **-It is easy to use and a simple pour and go. No pre-mixing, the new BioSmart container has a built in measurer. It can be used to add the correct amount of treatment to the drain line or collection system.** **-Two ounces of Biosmart per drain each a month gives adequate monthly protection.** **-BioSmart eliminates Emergency call backs. It continues to work long after the service call. The Hungry Bacteria continue to feed on the organic residue left in the drain line, grease trap, and septic tank long after the technician leaves.** **-We now also stock Septic Smart. It is designed to use the entire bottle once every six months and immediately after tank pumping.** **Both BioSmart and Septic Smart have received the EPA LETTER OF RECOGNITION. They have met the EPA’s DfE challenge for biological drain line and septic system products by demonstrating a more positive human health and environmental profile.** |

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| **FUN CHRISTMAS TRIVIA!!****What is the name of the rabbit in the magic hat in Frosty the Snowman?****Hocus Pocus****In Frosty the Snowman, what was the name of the magician with the "Magic Hat"?****Professor Hinkle****How much did Lucy charge for a psychiatric session in the classic Christmas TV special A Charlie Brown Christmas?** **Five cents****What was "the most likely" reason that The Grinch hated Christmas?****His heart was two sizes too small****Who narrated the original 1966 TV show How The Grinch Stole Christmas?****Boris Karloff****In the Christmas Classic, It's A Wonderful Life, what happened every time a bell rang?****An Angel Got His Wings****Which popular Christmas song was actually first written for Thanksgiving?** **Jingle Bells** **What were the names of the Three Wise Men?** **Gaspar, Balthazar and Melchior** **What were the names of the original eight reindeers?** **(Rudolf came later!) Dasher, Dancer, Prancer, Vixen, Comet, Cupid, Donner and Blitzen.****Which American government agency tracks Santa's sleigh on Christmas Eve?** **NORAD****If you received all of the gifts listed in "The Twelve Days of Christmas" song how many presents would you get?** **364****Who first recorded "Jingle Bell Rock" in 1957?** **Chuck Berry** |

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