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| City Plumbing, Heating & Electric, Inc. – The Best Solution For All Your Service NeedsAugust 2014 Newsletter |
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| **ATTENTION HOMEOWNERS:**ALL TECHNICIANS ARE NOT ALIKE!“3 PROBLEMS EVERYONE HAS WHEN THEY CALL A SERVICE MAN…And How City Plumbing, Heating & Electric Solves Them”(What every homeowner should know before you call any technician)C:\Users\lhenderson\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\VL1L0BP2\MC900383604[1].wmfVoice Mail. Or even worse, some companies use an answering machine. Then you have to wait and hope they will call you back. At CPHEI our phones will ALWAYS be answered by a live person.Too many trips. Other technicians can make 2 or 3 trips before they have the right parts to fix your problem. This costs you extra money and frustration. We stock our trucks with HUNDREDS of parts so we can fix the real problem the first time, saving you money.C:\Users\lhenderson\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\VL1L0BP2\MC900304775[1].wmfInvoice Shock. This is what happens when you get charged “time and material” and the technician gets paid more the longer he takes. Only at City Plumbing, Heating & Electric do you get Straight Forward Pricing. This shows you the exact amount before the work begins so you can decide. Our technicians will even show you several low cost options you can pick the right one for you. |

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| C:\Program Files\Microsoft Office\MEDIA\CAGCAT10\j0185604.wmf**6 CAUSES & CURES** **FOR COMMON HOME MAINTENANCE PROBLEMS**Many sensory clues give you early warning of home maintenance problems - if you can decode the symptoms.Your house sometimes acts as if it’s alive - making strange sounds, emitting odd odors, and giving visual cues that say something might be amiss. Here’s how to interpret what your house is trying to tell you, and how to recognize the early warnings of common home maintenance problems that are easily solved if caught early:**1. Peeling Exterior Paint**Cause: Moisture is probably getting underneath the paint, perhaps from a leaking gutter overhead or from a steamy bathroom on the other side of the wall.Cure: If you catch the problem right away, you might just need to address the moisture issue and then scrape off the loose paint, prime bare spots, and repaint that wall, for a total of a few hundred to a couple thousand dollars. Delay too long and the siding might rot. To prevent a chronically steamy bathroom, install a new ventilation fan with a humidity-sensing switch that automatically exhausts moisture-laden air. **2. Flickering Lights**Cause: If only a single bulb flickers, it might be loose in its socket or in need of replacement. If lights always dim when the refrigerator or other appliance turns on, the circuit might be overloaded. If groups of lights flicker, connections at the electrical panel or elsewhere might be loose, causing power to arc — or jump — over the gaps. Arcing is a serious problem; it starts fires.Cure: Anyone can tighten a bulb. Handy homeowners can shut off circuits and tighten loose connections within switch boxes. If you’re not comfortable doing that, or if you suspect an overloaded circuit or loose connection at the panel box, call in a licensed electrician at City Plumbing, Heating & Electric. **3. Rustling in a Wall**Cause: Sure, termites usually signal their presence by building pencil-thick mud tubes up from the ground or by swarming from pinholes in floors or walls. But did you know it’s also possible to detect them by sound? Tap on a wall and then press an ear against it. If you hear a rustling sound, it could be termites. A sound like crinkling cellophane could mean carpenter ants.Cure: Call a pest-control professional. **4. Loud Knocking**Cause: If the knocking occurs when you turn off water, you have “water hammer,” caused when fast-moving water comes to a sudden stop and there is no air chamber (a short, specially designed piece of pipe) to cushion the shock wave. If knocking occurs when your furnace switches on or off, metal ducts are expanding or contracting as temperature changes.Cure: Water hammer is most commonly caused by a faulty pressure reducing valve. Those snapping ducts? Just get used to them. There’s usually no cause for concern. Call City Plumbing, Heating & Electric to help!**5. A Toilet Tank That Refills All on Its Own**Cause: Worn interior parts may be causing water to trickle through the toilet constantly, causing the water level in the tank to lower and eventually triggering the refill mechanism. A leaky toilet potentially wastes 1,500 gallons a month.Cure: Untangle or loosen the chain — it may be too tight and preventing the flapper from seating fully, letting water leak out the flush valve. Or, try bending the tube connected to the float ball. If those don’t work, replace the valve and flapper inside the toilet tank or call City Plumbing, Heating & Electric. **6. Musty Odors**Cause: Mildew, a fungus, is growing because indoor air is humid enough to allow condensation to form on cold surfaces. Basements are favorite haunts for mildew.Cure: Keep surfaces dry by one or more of these strategies:• Increase air movement with a $20 fan• Keep relative humidity below 50% in summer and 40% in winter with a dehumidifier • Make surfaces warmer by adding insulation |

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| 318 Third StreetHot Springs, AR 71913Hot Springs: 501-623-3325Hot Springs Village: 501-922-3325email: cityplumbing@sbcglobal.netwebsite: www.cityplumbingandelectric.com |

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| Shown: Rick Bonte with City Plumbing, Heating & Electric, Inc, andLynda Grasse, Mark Geiser, Tom Grasse, John Guipa, Maureen Halloran, Jan Folstad and Joan Plautz with Village SCAT.Village SCAT Transportation was the $1,150.00 recipient of the **Giving Back to the Community** funds donated by City Plumbing, Heating & Electric, Inc. for the month of June. Village SCAT Transportation provides low cost transportation to individuals within the Village, allowing residents to remain independent. Residents can schedule rides for personal needs such as shopping, medical appointments, physical therapy, social events and personal appointments. Rides are provided within the Village and right outside of the gates. Village SCAT is a unique non-profit organization because there are approximately 60 volunteers that give of their time to drive and work in the office. Volunteers give about 8 hours a month to ensure that the vans are operating Monday - Friday from 8:00 to 3:30. A major fund raising project is underway to obtain two new vehicles that will replace the current vans being used. New vehicles will allow SCAT to better service our customers. For further information or to schedule a ride call 915-0087. **With this donation, City Plumbing, Heating & Electric, Inc. has given a total of $66,920.61 since November 2009.** We are looking forward to having the opportunity to donate to the Garland County Jail Ministry for the month of July. To become part of this great effort call City Plumbing, Heating & Electric, Inc. at 501-623-3325 or 501-922-3325 for any plumbing, heat and air and electrical needs.  |

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| **C:\Users\lhenderson\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\IJLVNRMR\MC900434816[1].pngFLAMMABLE IGNITION AWARENESS**Gasoline, flammable liquids, and other combustible materials should never be used indoors, and should be stored in an approved container away from appliance and other sources of ignition.• Never use gasoline or other flammable liquids in the same area as a gas appliance or other ignition source.• Never store gasoline in plastic milk jugs or glass containers.• Talk to you children about the dangers of flammable liquid products.• Do not use gasoline as a cleaner and do not use gasoline indoors. |

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| **AUGUST – BIZARRE & UNIQUE HOLIDAYS**Month: • Admit You're Happy Month • Family Fun Month • National Catfish Month • Peach Month • Romance Awareness Month • National Picnic Month Special and Wacky Days: August 2nd - National Ice Cream Sandwich Day August 2nd - National Mustard Day August 3rd - National Watermelon Day August 5th - Work Like a Dog Day August 6th - Wiggle Your Toes Day August 8th - Sneak Some Zucchini onto Your Neighbor's Porch Day August 10th - Lazy Day August 10th - National S'mores Day August 11th - Presidential Joke Day August 12th - Middle Child's Day August 13th - Left Hander's Day August 14th - National Creamsicle Day August 15th - Relaxation Day August 16th - National Tell a Joke Day August 17th - National Thriftshop Day August 18th - Bad Poetry Day August 21st - Senior Citizen's Day August 24th - Vesuvius Day August 30th - Toasted Marshmallow Day August 31st - National Trail Mix Day |

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If you feel you received this message in error or wish to be removed from this list, Click Here