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|  **City Plumbing, Heating & Electric, Inc.**The Best Solution For All Your Service NeedsDecember 2013 Newsletter318 Third Street - Hot Springs, AR 71913Hot Springs: 501-623-3325 or Hot Springs Village: 501-922-3325email: cityplumbing@sbcglobal.net / website: [www.cityplumbingandelectric.com](file:///C%3A%5CUsers%5Clhenderson%5CDocuments%5CNewsletter%5Cwww.cityplumbingandelectric.com) |

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| **Whatever is beautiful,Whatever is meaningful,Whatever brings you happiness...May it be yours this Holiday Seasonand throughout the coming year!**At the close of another year, we at City Plumbing, Heating & Electric, Inc. gratefully pause to wish you a warm and Happy Holiday Season and a Peaceful and Prosperous New Year. |

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| From your City Plumbing, Heating & Electric ElectriciansA large percentage of us have a variety of lighting options installed in our homes. While LED (Light Emitting Diodes) lighting is among the most efficient options and comes with high recommendations for great lighting & low energy costs as well as long life of lamps, the initial cost scares many of us away. I choose this day however to talk about our good old standard 4' fluorescent fixtures which are for many a source of confusion. Many of us have 2 or 4 lamp fluorescent fixtures in our homes. They may be in the garage, utility room, basement, sometimes even in kitchens. 4' long lamps most often have two "pins" on each end of each lamp. Most of these fixtures have "ballasts" which can be replaced when bad & fire up & operate the lamps. Many older fixtures use "T12" lamps. T12 lamps are the "fat" ones, 1&1/2" in diameter. The skinnier T8 lamps will fit in this fixture but will not operate with old "T12" ballasts. When lamps go bad the solution is easy: Change the lamps with the same. When seeking greater efficiency or replacing bad ballasts, by far the best choice is to have T8 ballasts & lamps installed. 4 lamp 4' T12 fixtures most often have 2 ballasts, not one. Often a ballast goes bad & only 2 lamps will burn. The bad ballast often uses even more power even though it will not light the lamps. T12 ballasts typically run hotter than their more efficient T8 cousins. One T8 ballast can replace 2-T12 ballasts!How efficient are T8 4 lamp fixtures as opposed to 4 lamp T12's? You have one ballast, not 2. The lamps are superior in coloration. Your energy use will be about 62% of what your T12's used! $53.70 before drops to $33.30 after! 62%!!! We are ready to help you with such fixture upgrades or with new fixture installs. Give us a call!C:\Users\lhenderson\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\92YS554Q\MC900304879[1].wmf |

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| **HOLIDAY PLUMBING TIPSC:\Users\lhenderson\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\6N6DHY95\MC900304875[1].wmf**Many of us entertain guests for Christmas parties or have family spend time in our homes during the holidays. These extra people create more stress on the systems of your home, in particular your plumbing. Big holiday meal preparation and cleanup can lead to a lot of unwanted [waste in the kitchen drain](http://moneypit.com/.../how-prevent-holiday-plumbing-problems-bathroom-and-%20kitchen%20) and garbage disposal. Also, a house full of holiday guests who require additional [clothes washing](http://moneypit.com/audio-q-a/washing-machine-clogs?quicktabs_1=1%20), showers and toilet flushes puts a strain on [household plumbing](http://moneypit.com/article/home-tips-prevent-plumbing-problems%20).To avoid plumbing nightmares during your party or your guests stay check out our Holiday tips:- Never pour fats or cooking oils down drains. They solidify in pipes. Instead, wipe grease from pots with paper towels and throw in the trash.- Avoid putting stringy, fibrous or starchy waste in the [garbage disposal](http://moneypit.com/audio-q-a/garbage-disposals-and-septic-tanks%20). Poultry skins, celery, fruit & potato peels, for example, cannot be sufficiently broken down.- Make sure the disposal is running when you put food into it. Don’t wait until it’s full to turn it on.- For homes hosting weekend guests, it’s a good idea to wait ten minutes or longer between [showers](http://moneypit.com/audio-q-a/running-out-hot-water-could-be-your-gas-valve%20) so slow drains have time to do their  job and the water heater has time to recover.- Never flush cotton balls, swabs, hair or facial scrub pads down a toilet. They don’t dissolve and will cause clogs.- Try to address any plumbing problems before the holidays and before guests arrive. However, in [holiday emergencies](http://moneypit.com/article/how-avoid-plumbing-emergencies%20), don’t hesitate to give us a call. Also keep in mind that BioSmart Drain Maidis an excellent drain cleaner to use all year long to help keep those drains clear. |

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| **HAPPY HOLIDAYS DISCOUNT!**$10 off Heating Checkup Did you know that having a heating checkup each year can help reduce your heating & cooling cost which saves you money?It protects your home by ensuring proper and safe equipment operation and it adds years to your equipment life giving you peace of mind.A heating check-up greatly increases the chances that our technicians will catch small problems before they become big ones. |

grinch3"Maybe Christmas," he thought, "doesn't come from a store. Maybe Christmas... perhaps... means a little bit more." - Dr. Seuss |  |

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| Pictured from left are:  Connie Albert, Treasurer, and Steve Rittenmeyer, President, Board of Directors of the Literacy Council of Garland County, and Rick Bonte and Jim Fryar of City Plumbing, Heating & Electric.**The employees of City Plumbing, Heating & Electric announce their October recipient of *Giving Back to the Community --* The Literacy Council of Garland County.**  Each month a local non-profit organization is selected to receive $1,150.00. The November recipient will be The Arkansas Dream Center Christmas Mall. Since November of 2009 the company has given $ 56,570.00 to local charities through this campaign.   The Literacy Council of Garland County, founded in 1983, is a non-profit volunteer educational organization dedicated to assisting adults in acquiring the basic English language skills needed to better themselves and participate fully in our society.  The Literacy Council utilizes a corps of committed volunteer tutors to provide individualized instruction in Basic Literacy for persons with reading, writing and speaking skills below the eighth grade and English As A Second Language to assist those coming to America from other countries.  Instruction which, among other things, enables students to find work, advance their education, become a citizen, purchase a home, obtain a driver's license, study their religion, read a medicine bottle and help their own children with their studies. City Plumbing, Heating & Electric is a local employee-owned business that is dedicated to serving the people of Garland, Hot Spring, Montgomery and Saline counties through plumbing, heat and air, and electrical repairs, remodels and new installations.  Each service call received enables the company to continue *Giving Back* and helping others in this area.  Please call 501-623-3325 or 501-922-3325 to schedule your call and you, too, can be a part of this great endeavor. |

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| **FUN CHRISTMAS TRIVIA**1. Which Christmas Carol was actually written for Thanksgiving?“Jingle Bells”2. What song would you be listening to if you heard the line, “You’ll be doing alright with your Christmas of White?“Blue Christmas”3. Who plays Santa in the film, ‘The Polar Express’?Tom Hanks4. Who is Rudolph’s father?Donner – He tries to hide Rudolph’s nose when he is first born5. What kind of animal does the Grinch have for a pet?Dog6. In the story “Twas the Night Before Christmas”, what is the narrator wearing?A Cap – “Ma in her kerchief and I in my cap had just settled down”7. What is the name of the guardian angel in “It’s a Wonderful Life”?Clarence8. Who wrote “The Nightmare Before Christmas”?Tim Burton9. What department store is the focus of the movie “Miracle on 34th Street”?Macys10. What action movie set around Christmas involves terrorists taking over a skyscraper in LA?“Die Hard”11. What famous Christmas story was written by Charles Dickens?“A Christmas Carol” – first published on December 18, 189212. In what year was the film “National Lampoon’s Christmas Vacation” released?198913. In the Bible how many Wisemen visit baby Jesus in the manger?The number is actually unknown. Three is the most commonly used number because three gifts were brought – gold, frankincense and myrrh14. In which country would you be visited by Kriss Kringle?Germany15. Which Christmas carol says, “We all like figgy pudding”?“We Wish You a Merry Christmas”16. “The whole of world send back the song, Which now the angels sing” is a line from which Christmas carol?“It Came Across Midnight Clear”17. What is the name of the young doe that Rudolph likes?Clarice18. Which elf runs away with Rudolph?Hermey – He wanted to be a dentist19. In a Christmas carol release in 1953, what kind of an animal did Gayla Peevey claim she wanted for Christmas?Hippopotamus20. What is the name of Grinch’s pet?Max21. What Christmas movie appears most often on tv during the holiday season?“It’s a Wonderful Life”22. In the movie Scrooged, what job does Bill Murray have?TV Executive23. In the animated special “A Charlie Brown Christmas”, what does Lucy want Schroder to play on his piano?“Jingle Bells”24. The song Silent Night was written for what instrument?Guitar – The organ in the church was broken so they needed a song that could be played on a guitar.25. Which company was the first to use Santa in its promotions?Coca Cola |

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