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| **City Plumbing, Heating & Electric, Inc.****November 2013 Newsletter** **318 Third Street - Hot Springs, AR 71913****Hot Springs: 501-623-3325 or** **Hot Springs Village: 501-922-3325****email:** **cityplumbing@sbcglobal.net****website:** [**www.cityplumbingandelectric.com**](file:///C%3A%5CUsers%5Clhenderson%5CDocuments%5CNewsletter%5Cwww.cityplumbingandelectric.com) |

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| **HAPPY THANKSGIVING!****We at City Plumbing, Heating & Electric want to wish each and every one of you a Happy Thanksgiving!****We are especially thankful for our loyal customers. It’s because of people like you that we’re in business.** **We look forward to serving you again in the future.** |

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| **Pictured are Elwen Guthrie of** **City Plumbing, Heating & Electric, Inc and** **Diane LaFollette, Executive Director of** **Mid-America Science Museum****Our company’s donation to local charities is now over $55,420.00! Since starting our “Giving Back to the Community” campaign November 2009, City Plumbing, Heating & Electric has donated to 49 charitable organizations in our area. Each month our employees choose a different charitable entity to receive the “Giving Back to the Community” funds. The technicians and client care representatives at City Plumbing, Heating & Electric realize that in this economic climate, charitable and nonprofits are having a tough time making ends meet as well.****We are pleased to donate our most recent $1,150.00 “Giving Back to the Community” funds to the Mid-America Science Museum.** **Diane LaFollette, Executive Director of the Mid-America, explained they will use our donation to create new hands-on activities in their Tinkering Studio that will encourage visitors of all ages to explore science, technology, engineering and math.   These activities will be designed to complement the new exhibits that will be installed during our coming renovation.****We are looking forward to having the opportunity to donate to the Literacy Council of Garland County in October. Please help us continue to help these great local non-profit organizations. FOR THE BEST SOLUTION TO ALL YOUR SERVICE NEEDS please call City Plumbing, Heating & Electric at 501-623-3325 or 501-922-3325.** |

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| **Expert Electricians –****Jim Fryar, Charles Watson & Gregory Baltz****City Plumbing, Heating & Electric, Inc. employ the very best electricians to ensure an expert level of service for any electrical work you may require. Our service technicians are always professionally attired and receive ongoing training to keep them at the very top of their profession.** |

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| **Heating Maintenance****C:\Users\lhenderson\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\OQRFK3F5\MC900352394[1].wmfHeating system maintenance is extremely important if you want to maximize the efficiency of your heating system. Proper service and routine maintenance will keep your system running efficiency and can extend the life of your heating system. We will test, inspect, clean and adjust your system using the most advanced instruments to ensure its safe and efficient operation.****Maintenance on your plumbing, heating and cooling systems is critical to maximizing its lifespan and preventing serious problems before it’s too late. Prevention is much easier and less costly than emergency repairs. Regular maintenance on your home’s vital systems will help prevent a system from failing when you depend on it the most. Preventative maintenance will make sure your equipment performs at manufacture rated specifications, which will save you time and money.****Whether you are just looking for a HVAC check-up or experiencing system troubles, you can expect the same courteous and prompt servicing of your system. Most heating and cooling repairs can be prevented with regular maintenance, so schedule your appointment today.****We look forward to hearing from you!** |

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| **QUICK FIXES – ENERGY SAVING TIPS****Are you paying high utility bills? Some simple low and no-cost fixes can help lower your costs and create a more comfortable home.****C:\Users\lhenderson\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\ONEDXDAR\MC900290202[1].wmf****• Switch to CFLs or LED lighting in lamps or fixtures.****C:\Users\lhenderson\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\ZQ472NHO\MC900149862[1].wmf****• Lower the temperature ten degrees for at least eight hours a day (when you’re gone or asleep). You can save up to 10% on your energy bills – without sacrificing comfort.****C:\Users\lhenderson\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\U04OEDFQ\MC900192513[1].wmf• Add weather stripping and caulk around windows and doors. Put plastic coverings over windows to block drafts and keep the heat in.****C:\Users\lhenderson\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\OQRFK3F5\MC900352378[1].wmf****• Block drafts under exterior doors with a draft dodger or even a rolled towel.****C:\Users\lhenderson\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\OQRFK3F5\MC900332492[1].wmf****• Is it time to replace appliances? Ask for energy-efficient models – you can get a rebate from Entergy for many of these purchases.****C:\Users\lhenderson\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\ZQ472NHO\MC900250490[1].wmf****• Install low flow shower heads and water faucets. This will save on your water bill and the gas used to heat the water.****C:\Users\lhenderson\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\OQRFK3F5\MC900334218[1].wmf****• Change the furnace filter once a month.** |

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| **Jim’s Gems****Wow!!! - That’s the first word that comes to mind after attending the introductory school of the new Rheem 95% - 98% gas furnace. We at City Plumbing, Heating & Electric believe in constant schooling, so we had ALL our heat & air techs at this one and boy were we impressed!****I started in this industry in 1980 with 52% AFUE furnaces (52% of heat in your home and 48% up your flue). This new Rheem furnace has cutting edge technology including up to 98% AFUE (98% in your home and 2% up your flue). It can be positioned 32 different ways, it has borrowed water sensing technology from the commercial ice machine industry, on board diagnostics, multiple safety’s and ECM blower motors.****Give us a call so we can discuss the new Rheem furnace with you and how we can install one in your home.**  |

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| **THANKSGIVING FUN FACTS!****The First Thanksgiving lasted for three days. It was not a feast, but rather a time when Native Americans helped Pilgrims by bringing them food and helping them build off the land.** **What foods were served? Deer, codfish & boiled pumpkin.****What vegetables did the Pilgrims have available for Thanksgiving but did not use because they thought it was poisonous?****Potatoes****Turkeys were one of the first animals in the Americas to be domesticated.****A spooked turkey can run at speeds up to 20 miles per hour. They can also burst into flight approaching speeds between 50-55 mph in a matter of seconds.****Here's one of those funny Thanksgiving facts: Turkeys have heart attacks. When the Air Force was conducting test runs and breaking the sound barrier, fields of turkeys would drop dead.****Turducken, a turkey stuffed with a duck stuffed with a chicken, is becoming more popular at Thanksgiving (originated in Louisiana). A turducken is a de-boned turkey stuffed with a de-boned duck, which itself is stuffed with a small de-boned chicken. The cavity of the chicken and the rest of the gaps are filled with, at the very least, a highly seasoned breadcrumb mixture (although some versions have a different stuffing for each bird).** **Fossil evidence shows that turkeys roamed the Americas 10 million years ago.****91% of Americans eat turkey on Thanksgiving Day.****Benjamin Franklin wanted the national bird to be a turkey.****More than 40 million green bean casseroles are served on Thanksgiving.****Turkey is the traditional dish for the Thanksgiving feast. In the US, about 280 million turkeys are sold for the Thanksgiving celebrations. There is no official reason or declaration for the use of turkey. They just happened to be the most plentiful meat available at the time of the first Thanksgiving in 1621, starting the tradition.****Twenty percent of cranberries eaten are eaten on Thanksgiving.****Thanksgiving is also considered the busiest travel day in the United States.** |

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