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| **City Plumbing, Heating & Electric**

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| **July 2013 Newsletter** |

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|  | 318 Third StreetHot Springs, AR 71913Hot Springs: 501-623-3325Hot Springs Village: 501-922-3325email: cityplumbing@sbcglobal.netwebsite: [www.cityplumbingandelectric.com](file:///C%3A%5CUsers%5Clhenderson%5CDocuments%5CNewsletter%5Cwww.cityplumbingandelectric.com) |
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| **Lynn Reeves and Dee of The Caring Place of Hot Springs with****Jason Gannon of City Plumbing, Heating & Electric****City Plumbing, Heating & Electric announce their May recipient of their monthly giving “Giving Back to the Community” funds to The Caring Place of Hot Springs.** **The Caring Place of Hot Springs provides respite for caregivers and families of people with dementia through a supervised program for participants in a safe and comfortable environment. Participants benefit from the relaxed and friendly atmosphere of social and recreational activities.****Since November 2009 the employees of City Plumbing, Heating & Electric have chosen a different non-profit organization of which to bestow their “Giving Back to the Community” funds. In each donation the employees have learned something about each non-profit organization. As clients of City Plumbing, Heating & Electric a portion of your service call is used in awarding these funds, which now total $49,502.6! So, give us a call at 501-623-3325 or 922-3325 to be part of this community program.**  |

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| **GFCI:** **What is it and why is it important to have** **and maintain them in your home?****Hi, I’m Gregory Baltz. City Plumbing, Heating & Electric is your resource to a one call fix for your most basic technical needs. I am a licensed electrician within the State of Arkansas.****GFCI is a Ground Fault Circuit Interrupter. In your electrical panel, the majority of your circuits are 20 amp 120 volts. Electricity frightens folks for a good reason. Current amperes (amps) is the flow of electricity and as little as 50 milliamperes (.05 amps) can stop a beating heart. GFCI breakers and GFCI receptacles are expensive compared to ordinary breakers and receptacles, but they can sense a fault current such as you being shocked and they trip at or about .005 amps. It would take ten times as much current to endanger the life of an average person.****Electrical code required your kitchen countertop receptacles as well as any others located in bathrooms, outside, garages, unfinished basements and receptacles within 6’ of a water source (bath, sink) to be GFCI protected. GFCI receptacles offer the most common needed protection. They look like a plug in receptacle with the exception that they have a test and a reset button in the middle between the two plugs. Other regular receptacles properly wired off of one of these will also be protected and will also go dead when the test button is pushed. You should test the GFCI about once a month. When a GFCI does not trip when tested, it is bad and you are endangering yourself by waiting to have it fixed. When one trips without being tested, removing the bad extension cord or unplugging the faulty load will allow it to be reset. If you have several plugs not working, first look for and reset your GFCI’s. They may be near your bathroom sink, in your garage, outside near your front or back door or a GFCI breaker will be in your panel. If they will not trip when testing or will not reset, give us a call. We can fix your problems with new replacements.** |

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| C:\Users\lhenderson\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\U04OEDFQ\MC900340638[1].wmf**A home without smoke detectors is as safe as a car without seatbelts!****Fire kills an estimated 4,000 people every year and seriously injures another 30,000! An International House Fire conference in Amsterdam in 1998 concluded that proper maintenance and use of smoke detectors/alarms can reduce the number of deaths and serious injury by 90%!****We recommend at least one smoke detector on every floor. Ideally, every home should have a smoke detector within 10 feet of every sleeping area. Properly installed and maintained smoke detectors can double your chance of surviving a fire.**  |

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| **CITY PLUMBING, HEATING & ELECTRIC****KEEPS WATER IN THE SINK, NOT THE FLOOR****The idea behind plumbing is simple, but the application can be quite tricky. Many homeowners find this out the hard way by attempting to fix leaky drains, running toilets, or broken pipes on their own. More often than not, this leads to a huge mess, and ends with a call to the local plumber. After wasting a few hours on what seemed like a simple fix and paying for a professional to repair the damage, the cost is generally ridiculous. They would have been better off to call a plumber in the first place.****For our area, City Plumbing, Heating & Electric is the go-to guy for plumbing issues. We handle anything related to plumbing that one can think of. We offer pipe cleaning at a competitive price and we have a special camera to record what the inside of pipes look like, which can be used to verify whether the pipe has been fully cleaned. We run new lines for water flow, re-route hoses and lines, and install or replace pipes. All of these are fairly typical services that a plumber would offer.****City Plumbing, Heating & Electric goes above and beyond the average, however. In addition to fixing leaky faucets and commodes, we offer a wide variety of less typical services. These services vary, but include things like repairing or replacing water heaters, repairing, replacing or installing garbage disposals, and even running new gas lines.****City Plumbing, Heating & Electric has been serving Hot Springs and the surrounding areas for over 23 years. To stay in business that long, one needs two things. The first is a high quality service. The other is a customer. A happy customer who has been provided quality service will tell his friends about it. By providing quality, City Plumbing, Heating & Electric has become the most trusted plumbing service in the Hot Springs area.****What makes our quality better than what anyone else does? The answer is that City Plumbing, Heating & Electric wants to make people happy, whereas most competitors just want to make money. While making money is all well and good, it should not be the bottom line. By putting money first, employees may take shortcuts or skip important steps in order to finish as many jobs in as quick a fashion as they can. We know that anything worth doing is worth doing right. No one is going to recommend a plumber who had to make two return trips to finally fix a simple problem.****The bottom line is, if you want quality service, look for someone who wants to make a customer happy: Call us!** |

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| **RASCALLY RONNIE’S WORDS OF WISDOM****Home Maintenance****You maintain your vehicle, why not maintain your home? Proper home maintenance is the key to preventing unnecessary and costly repairs each year. An ounce of prevention will go a long way toward keeping your home's plumbing in top working order - and help save you money!** **Did you know you can sometimes identify any potential water problems you may have by looking at your water bill? By comparing monthly usage figures, you may get tipped off to a small leak before it becomes a big problem. Major, unexplained fluctuations in your water bill are often a sign of water leaks.****Another helpful hint is to know how to shut off the water supply. This includes both the main water supply and individual fixtures like sinks, toilets, water heaters and clothes washers. If a pipe bursts, a toilet overflows or your water heater fails the first thing you’ll want to do is shut off the water. Be sure everyone in your household knows where they are and how to shut them off.****You should always have your plumbing inspected and have your water pressure checked once a year. To help prevent annoying and expensive plumbing disasters consider joining The Diamond Club.**  |

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